

# Important Phone Numbers

## All Requests

211 – United Way

## Area Agencies on Aging

Area Agency on Aging of Southwestern Illinois: 618-222-2561 or 1-800-326-3221

Mid-East Area Agency on Aging: 636-207-0847 or 1-800-243-6060

St. Louis Area Agency on Aging: 314-612-5918 or 877-612-5918

## Benefits

Medicare Hotline: 1-800-633-4227 for questions concerning Medicare

CLAIM (Community Leaders Assisting the Insured of Missouri) – 800-390-3330  
Provides help to answer Medicare questions

The Division of Family Services: St. Louis City - 314-933-7000 / St. Louis County - 314-426-9600  
Helps eligible individuals with income maintenance, medical assistance, food stamps, and other financial assistance

Social Security Administration: 1-800-772-1213

Veterans' Administration: 1-800-827-1000

## Consumer Protection

Missouri Consumer Protection Division of the Attorney General's Office: 1-800-392-8222 or 314-340-6815

Missouri Better Business Bureau: 314-645-3300

Illinois Office of the Attorney General:

Senior Citizens Consumer Fraud Helpline: 1-800-243-5377

Crime Victims Assistance Line: 1-800-228-3368 (Voice/TTY)

## Disaster Response / Relief

American Red Cross-St. Louis Area Chapter: 314-516-2800

American Red Cross – Illinois: 618-397-4600

## Elder Abuse and Neglect

Department of Health and Senior Services to report Elder Abuse and Neglect: 1-800-392-0210

Older Women's League: 314-725-5862 Support for domestic abuse victims

Illinois Domestic Violence Help Line: 1-877-863-6338

Report Elder Abuse and Neglect - Hotline: 1-866-800-1409

Southwestern Illinois Visiting Nurse Association: 1-800-642-5429

## Employment

AARP- St. Louis City: 314-918-7563 / St. Louis County: 314-830-3600.

Provides information on the Association on Aging Retired Persons (AARP) employment program

Federal Job Information Center: 314-539-2285

Missouri Career Center- St. Louis County: 314-381-6700 Offers assistance and resources for job searches

MERS Goodwill –Title V Senior Community Service Employment Program,  
St. Louis County: 314-647-7453 or 888-651-4177

U.S Government Wage and Hour Division, U.S. Department of Labor: 314-539-7800 or  
800 669-4000 for employment discrimination

Unemployment Office - Missouri Division of Employment Security  
Regional Claims Centers: 314-340-4950 or 800-320-2519  
to file for benefits or to get claims information

# Missouri and Illinois

## Food

Operation Food Search Hunger: 314-726-5355 to locate food pantries in your area  
Area Agency On Aging of Southwestern Illinois: 1-800-326-3221 or 618-222-2561

## Foreclosure

Home Preservation Foundation's Hope Hotline: 1-888-995-4673

## Housing

Housing Resource Center: 314-802-5444 to locate emergency housing or shelter

HOPE (Housing Options Provided for the Elderly): 314-776-0155

St. Louis Housing Authority: In St. Louis County call 314-428-3200; In St. Louis City call 314-531-4770.

In Missouri there are two centers for this agency. HUD provides housing subsidy programs to individuals who qualify

### Illinois Housing Authority

Alton Housing Authority: 618-465-4260

Bond County Housing Authority: 618-664-2321

East St. Louis Housing Authority: 618-646-7100

Granite City Housing Authority: 618-876-0975

Madison County Housing Authority: 618-345-5142

Randolph County Housing Authority: 618-826-4314

St. Clair County Housing Authority: 618-277-3290

## Legal Services

Legal Services of Eastern Missouri, Inc.: 314-534-4200 or 1-800-444-0514

Lasting Solutions Project (Domestic Violence and Abuse): 314-534-4200, Ext. 1244 or 800-444-0514

Missouri Bar Association Headquarters: 314-621-6681

Land of Lincoln: 618-398-0958

## Miscellaneous

Highway Patrol for emergencies: 1-800-525-5555 or dial 911

## Transportation

METRO bus and METRO link: 314-231-2345

St. Louis Area Agency on Aging –Transportation Services: 314-612-5918 or 877-612-5918

County Older Residents Program (CORP): 314-615-4516 Volunteer transportation for medical visits in St. Louis County

MEAAA STAR Program: 636-978-3306 St. Charles County volunteer transportation for medical visits

MEAAA: 636-751-0899 Jefferson County senior medical /essential shopping transportation

Call-A-Ride / Call-A-Ride Plus: 877-652-2607 Special route rides and rides for persons with disabilities

Area Agency On Aging of Southwestern Illinois: 1-800-326-3221 or 618-222-2561

## Utility Assistance

Human Development Corporation: 314-613-2200 for utility assistance in St. Louis City

Energycare: 314-773-5900 for weatherization

Community Action Agency St. Louis County: 314-863-0015 for utility assistance and weatherization

Jefferson Franklin Community Action Corporation – Jefferson County: 636-789-2686,  
Franklin County: 636-629-6193 for utility assistance and weatherization

Northeast Community Action Corporation – St. Charles County: 636-272-3477  
for utility assistance and weatherization